Tip Sheet Index

Registration

Registering for Digital Cookie [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/Ef2f3BooDhpJnKw8N2jzvIYBE-tx6LWTFM763HTUrMmZhw?e=R3vL6z) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EYNmjBsdJY1Pv6KOTBt6bq4BzFJX2bkOkLJL9TlxAr8dvg?e=Y8vUIx)

Girl 13+ Registering for Digital Cookie [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EX6NZVbb6XZCtSnF0dWZd40BRm2rigTVxYGzJbang064Ig?e=mipvwr)

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[Site Setup-Girl Scout over 13](https://app.box.com/s/kru51y6ofv2esotjshxc8g1v4eiiz55l) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/Ee05qNAACClIpoJcdPVjJpsBtBy0BxDIsdyzPfmHhEA44Q?e=FkWMok)

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Order Management

My Cookies: Initial Order Entry [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EYOcjMHa7bBPvG2egyNycvEBNnCWg1p7KayB2vCPbTgAkw?e=31q8jL) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EachAqIHExtPiOG5aDPdDXIBLN80vW-mK_7ne2inMzv2jQ?e=5fexcg)

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My Cookies: Inventory by variety [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/ETID5u_LjttJlfGKiwmF7_YBXwF7-dd7u-mpmvUuty_rsA?e=M5V1ZO) Video

My Cookies: Inventory by category [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/ET98jXQvoiZFhR15qKvQmQkBwLqnXTvT0tl3sCRAmegxNA?e=hgCzhS) Video

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Site Features

[Entrepreneur](https://app.box.com/s/16bmm928xsdxygqz44p431u1esd9gaaa) Pin and Badges [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EUFElfwi07NBmohHOdjF0fsB95b8HEHLF-WScLWG8oem7A?e=l5gLyj)

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Dashboard

Mobile App

Mobile App [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EXfeiwrdbGZInUKhqN9ONNkBG3MAasnsLRfs5TFyyRbEng?e=rpyOGj) Video

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Customer Experience

Customer Experience-Girl Delivery Order [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EdJFfRKqzvtOodcr-6n5gLEBkezU5qWaL2WofuZAVNv-wg?e=gutonx)

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**Volunteer Tip Sheets**

Registration

Volunteer Registration [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EU157-ZhayZDoLBtBIfWCQMB6DC4Oa4BqTX8rXTJZVp-Aw?e=o6wyuf)

Forgot Password/Password Reset [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EeH16ZIW75ZJqnB1Qpi1acoBwL0CFHKa1roIylVqSVbI9Q?e=O4DIa5)

Unlock Account [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EVtGpusMhWJLmtEMHR8x4ykBfMhJdZHsa2v2pg6dm6d8tQ?e=P9Yap5)

Site Use

Troop Dashboard [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EU0E_K_QoMpPnfhG09ExrPsBD7jDEwsWEjmriuFIvEhF2w?e=myYHgu) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EdjoHIxP_cBPp4mOIS45PyQBuXD81US4PpofsrFxCKAMKw?e=TxQyMt)

Troop Site Setup (see Virtual Booth Links)

Virtual Booth Links [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/ES0_13aGhCpKsRkAWEvt38cBWYTyFPdNA2WnbT6i98lPaQ?e=06Vxl9) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EZtLZRhj1WhJqQ7aWuue8zkBoISO4Rr1u0Qc5n8oS9psdw?e=IeOvjK)
Troop Pickup Orders [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EaDwDKOJd3RGmgatH-PRC2UBHM6k-C957MckSetpJzwFwA?e=bCjHpQ) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EQbCWmzsPTZPswFZ_GM0fGEBh8q-bHQGKIXkPbpUzDUKmQ?e=WcVZ79)

Refunding Orders [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EVFFUxzuE7hKvngoXidNUocBTDi83-B7eTejvO8MJOD2Cg?e=PWuly4) [Video](https://girlscoutsconnect.sharepoint.com/%3Av%3A/s/DigitalCookie/EZ5_4EZMJBNJiNCKcBZqYh0Bn6-wBzCgn5zuI0QnfJF2Sw?e=Qa09WV)

**Council Admin**

Registration

Adding or Editing Parent Details [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EZN02XDzrQVGoz5CBcYm5osBTmwYjFI8RmRX8VB8J40ESQ?e=RIVe4h)

Cancelling or Refunding an Order [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/ERjIkW6HLilOlgf4nsqcl90BWM1JbpP9gfdU-F76Fbvcqw?e=agvqO4)

Council Rewards Set Up [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EfvbWSkSW2tEvT-Pvp8IIZMBaivxwr6_Zen4X7ySePuETw?e=keffKa)

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Troubleshooting Registration Issues [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EWA-MlHxOv9Ap-B1VJpYrukBKjT2OIPwa-Braby-u8N6JQ?e=BvS9oY)

Turning Off Delivery For a Girl or Troop [Tip Sheet](https://girlscoutsconnect.sharepoint.com/%3Aw%3A/s/DigitalCookie/EQ-ZtmG-xV1BiawMq-AzRjcB_fhnpC_kxOK-B3Ryu6YYcg?e=Pi8zUM)

Shipping Promotion Set Up Tip Sheet