Tip Sheet Index

Registration

Registering for Digital Cookie [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/Ef2f3BooDhpJnKw8N2jzvIYBE-tx6LWTFM763HTUrMmZhw?e=R3vL6z) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EYNmjBsdJY1Pv6KOTBt6bq4BzFJX2bkOkLJL9TlxAr8dvg?e=Y8vUIx)

Girl 13+ Registering for Digital Cookie [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EX6NZVbb6XZCtSnF0dWZd40BRm2rigTVxYGzJbang064Ig?e=mipvwr)

Forgot Password/Password Reset [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EeH16ZIW75ZJqnB1Qpi1acoBwL0CFHKa1roIylVqSVbI9Q?e=TLR7Qx)

No Registration Email [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EX6NYwWratBPlQARVbjB7Z4Bbh7x5mfm5RqwjpAVDXUN0A?e=aBqg5M)

Unlock Account [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EbFYJt1dVytHroxbbItjeTgBH455St61bvulgP08grjyMw?e=2lMkIH)

My Account Tab [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/Eaomqcg2EzdBjE91WiqD68gBjXUI4K3gLY21t-tcJiR7WQ?e=sj1b2o)

Site Setup

[Site Setup-Girl Scout under 13](https://app.box.com/s/l2p067h4qgl02o34ltrnexv0m4sgcyiu) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ERcKyqp_3RBHkJrQkRjIqi0BuyXBf4YhGNexTu3RJO6lqw?e=DTN1E1) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/ESDQSbGqJZJOoAUG1_Q9Fp0BTIZeewJIOON3vC2qHBw8XA?e=yP4DzP)

[Site Setup-Girl Scout over 13](https://app.box.com/s/kru51y6ofv2esotjshxc8g1v4eiiz55l) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/Ee05qNAACClIpoJcdPVjJpsBtBy0BxDIsdyzPfmHhEA44Q?e=FkWMok)

[Marketing to Customers](https://app.box.com/s/6u9isp7rt9z2zninaqua0ssbz69lwz36) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EU_qpPFlO3xJosNkc3e7GM0BtR940YwjiE8OAFiyHAIh2w?e=22cTQg) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EZdJA-euJ-9AndZW28oQhJoBPtWxALYZBgctAr2IQUsb7g?e=WxaCUy)

Order Management

My Cookies: Initial Order Entry [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EYOcjMHa7bBPvG2egyNycvEBNnCWg1p7KayB2vCPbTgAkw?e=31q8jL) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EachAqIHExtPiOG5aDPdDXIBLN80vW-mK_7ne2inMzv2jQ?e=5fexcg)

[Order Received: Shipped/donated](https://app.box.com/s/jny8bi8qlgvnbnsja65e9de3rhi0ja3t) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EYwhRXK49wNLsdOKkHEuxl4BpNdIEoA6-GtPLdfFkLtJkA?e=Wp8r9Y)

Order [Received: In-Person Delivery](https://app.box.com/s/5onzr0pdywngjm7bmeepu1zeynqooyn8) [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EQ2YQuhPK8lCkqEwx31ktWwBrP6DUqdJJQ8CX82lizQT6A?e=n1SD1R) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/ESznwGEv-AlJjn_SpPksAaABaOpGRAAUB1j5BtScRbmNkw?e=hzOtuR)

My Cookies: Delivery Settings [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ETuY1t56FBtDnUHj4ZibZvoB2kOpvK_1tgvWNF9HjVbNYQ?e=OUzQgm) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EZxyJ4CxKL1JhX_d0pJU4m8BqH1ethNKu68_9-dlYL3tzQ?e=jwPN2g)

My Cookies: Inventory by variety [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ETID5u_LjttJlfGKiwmF7_YBXwF7-dd7u-mpmvUuty_rsA?e=M5V1ZO) Video

My Cookies: Inventory by category [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ET98jXQvoiZFhR15qKvQmQkBwLqnXTvT0tl3sCRAmegxNA?e=hgCzhS) Video

My Cookies: Financials [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EbwECIQ_gjxGvOWgpQ5ExhABhAFB9rYoVtQHwMIijjCJdg?e=edFFx6) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EXnoxrWi_TZNjs9No97uzx0B32iZEfXmTVQADxFxIuApFw?e=2fKyON)

Site Features

[Entrepreneur](https://app.box.com/s/16bmm928xsdxygqz44p431u1esd9gaaa) Pin and Badges [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EUFElfwi07NBmohHOdjF0fsB95b8HEHLF-WScLWG8oem7A?e=l5gLyj)

My Rewards [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EckCXBlnJj1Ag3j3DdatkHkBlOxKciZ1NSM9JFD-CHWbCg?e=JV51v6) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EbdnAnqP1flKuQBXgb_WX84BqMZd9SXQLKQ1DNBS_WrKBQ?e=eiTIXO)

Closing your site [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EeBm7yTNkKxBnG-jBBfljKEBsCqHB99EjPCiabDsdOW-8w?e=ifKQwb)

Dashboard

Mobile App

Mobile App [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EXfeiwrdbGZInUKhqN9ONNkBG3MAasnsLRfs5TFyyRbEng?e=rpyOGj) Video

Girl/Parent Experience End to End [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/ES4ImvmKZFVAsNF8tuXkhEcBgRVkK4m8d4c4Qt05agT9XA?e=TTSb0q)

Customer Experience

Customer Experience-Girl Delivery Order [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EdJFfRKqzvtOodcr-6n5gLEBkezU5qWaL2WofuZAVNv-wg?e=gutonx)

Customer Experience-Shipped Order [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EfJ5FwBIZI5Cu06HFnkmijYBuSLNCAErzIkfdbqTvu5NzA?e=nFIUw8)

**Volunteer Tip Sheets**

Registration

Volunteer Registration [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EU157-ZhayZDoLBtBIfWCQMB6DC4Oa4BqTX8rXTJZVp-Aw?e=o6wyuf)

Forgot Password/Password Reset [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EeH16ZIW75ZJqnB1Qpi1acoBwL0CFHKa1roIylVqSVbI9Q?e=O4DIa5)

Unlock Account [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EVtGpusMhWJLmtEMHR8x4ykBfMhJdZHsa2v2pg6dm6d8tQ?e=P9Yap5)

Site Use

Troop Dashboard [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EU0E_K_QoMpPnfhG09ExrPsBD7jDEwsWEjmriuFIvEhF2w?e=myYHgu) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EdjoHIxP_cBPp4mOIS45PyQBuXD81US4PpofsrFxCKAMKw?e=TxQyMt)

Troop Site Setup (see Virtual Booth Links)

Virtual Booth Links [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ES0_13aGhCpKsRkAWEvt38cBWYTyFPdNA2WnbT6i98lPaQ?e=06Vxl9) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EZtLZRhj1WhJqQ7aWuue8zkBoISO4Rr1u0Qc5n8oS9psdw?e=IeOvjK)  
Troop Pickup Orders [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EaDwDKOJd3RGmgatH-PRC2UBHM6k-C957MckSetpJzwFwA?e=bCjHpQ) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EQbCWmzsPTZPswFZ_GM0fGEBh8q-bHQGKIXkPbpUzDUKmQ?e=WcVZ79)

Refunding Orders [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EVFFUxzuE7hKvngoXidNUocBTDi83-B7eTejvO8MJOD2Cg?e=PWuly4) [Video](https://girlscoutsconnect.sharepoint.com/:v:/s/DigitalCookie/EZ5_4EZMJBNJiNCKcBZqYh0Bn6-wBzCgn5zuI0QnfJF2Sw?e=Qa09WV)

**Council Admin**

Registration

Adding or Editing Parent Details [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EZN02XDzrQVGoz5CBcYm5osBTmwYjFI8RmRX8VB8J40ESQ?e=RIVe4h)

Cancelling or Refunding an Order [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/ERjIkW6HLilOlgf4nsqcl90BWM1JbpP9gfdU-F76Fbvcqw?e=agvqO4)

Council Rewards Set Up [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EfvbWSkSW2tEvT-Pvp8IIZMBaivxwr6_Zen4X7ySePuETw?e=keffKa)

Importing into DOC [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EeefBW0Me1tApClsBn7U7h0BniYKpC3MJun1t4AZA_g8TA?e=UjDw00)

Troubleshooting Registration Issues [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EWA-MlHxOv9Ap-B1VJpYrukBKjT2OIPwa-Braby-u8N6JQ?e=BvS9oY)

Turning Off Delivery For a Girl or Troop [Tip Sheet](https://girlscoutsconnect.sharepoint.com/:w:/s/DigitalCookie/EQ-ZtmG-xV1BiawMq-AzRjcB_fhnpC_kxOK-B3Ryu6YYcg?e=Pi8zUM)

Shipping Promotion Set Up Tip Sheet